

**RETURN GUIDELINES FOR SERVICES RENDERED**

1. All paid demo fees will go towards the purchase of a service package.
   1. There are three service packages available
      1. Basic 1-year service
      2. Three-year Carefree service
      3. All-inclusive five-year package

\*Service explanation attached. \_\_\_\_\_\_\_\_\_\_\_\_\_\_

2.  The hearing aid/s may be returned as stated in the Purchase Agreement.

3.  Fees for services rendered cannot be refunded; including those provided during the trial period.

The dispensing fee ($500) is non-refundable and is made up of the time and professional services required to ensure the hearing aid is fitted properly, which includes:

* Fitting and programming the hearing aid/s
* Instruction on use and care for the hearing aid/s
* Applicable batteries
* Guidance with selection of device/s
* Real-ear verification to ensure the device is performing as prescribed to the user

\*If choosing itemized service, the dispensing fee includes two follow-up appointments to accomplish the above list. After that, there will be service fees for subsequent appointments.\*

I agree to the cost of service fees rendered and understand that these fees are non-refundable.

Patient Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_\_\_\_\_\_\_